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The American Archivist

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On the cover: The Whirlwind computer exhibit in the National Museum of American History, Smithsonian Institution. Development of the Whirlwind began during World War II and was completed at MIT in 1953. It was part of the first generation of electronic computers. Smithsonian Institution Photo #78-3920.



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The Forum

FROM THE EDITOR:

This issue brings to fruition several years of planning by the Automated Records and Techniques Task Force and two years of cooperation between that group and the Editor. The possibility of an issue devoted to automation was discussed at the annual meeting in Boston, and it was agreed that Fall 1984 would be an appropriate time for such an issue. The several articles included touch upon a variety of topics including history, appraisal, planning, and applications of new technologies, all of which are of importance to archivists in repositories of every type and size.

The involvement of the co-chairs of the ART Task Force, Harold Naugler and Carolyn Geda, is evident throughout this issue. They selected all the articles. Some came from a group already on hand, and others were written specifically for this issue. In addition, they solicited news notes, book reviews, technical notes, international news, and a short feature, all on automation. All information, however, was channeled through regular section editors.

In keeping with the idea of the application of new technologies, I am pleased to report that the Texas A&M University Archives has recently acquired its first IBM PC microcomputer. We plan to automate all our operations to the fullest extent that this limited amount of equipment and its limited capacity will permit. In addition, I anticipate using it as much as possible in editing the *American Archivist*. Beginning immediately, I will accept manuscripts on disks that are compatible with an IBM PC and Wordstar. CHARLES SCHULTZ

TO THE EDITOR:

Michael J. Crawford's response to Percilla Groves' letter in the Spring 1984 issue of the American Archivist (p. 108) explains his previous statement (in the Spring 1983 issue) that a single copy of copyrighted material made for the use of a researcher must become the property of the researcher. His interpretation of the law is based upon section 108, paragraph (d) and subparagraph (d) (1) in the Copyright Act of 1976, i.e. USC Title 17. These two passages state that the rights of reproduction and distribution apply "if —(1) the copy or phonorecord becomes the property of the user," etc.

Mr. Crawford's response does not seem to address itself directly to the policy described by Ms. Groves. A copy sold to a researcher may indeed become the property of the researcher, as he maintains, but she is referring to a copy not sold but loaned to the researcher (even though a fee covering the cost of copying presumably has to be paid by the researcher). Note that the language of the act, as quoted above, is conditional. It should be possible for a lawyer to draft an application for photocopying that prevents the transaction between the repository and the researcher from conveying "property" in the legal sense.

> MARK N. BROWN Brown University

TO THE EDITOR:

Certified genealogist Mary N. Speakman has chosen to use an opportunity given to her, both in person and in print, to excoriate the reference service archives provide with hardly a hint of praise for those practices she deigns to approve. I hope that she avails herself soon of a similar opportunity to testify before state legislatures and local governments insisting that her taxes be raised to pay for the improvements she so charitably demands.

There is no excuse for lack of courtesy, broken promises, undue red tape, or violations of confidentiality. But isn't it ironic that the *American Archivist* can devote a whole issue to reference and stress the need to understand the users' viewpoints and simultaneously give space to one who exhibits so little appreciation for the constraints under which most archival institutions operate?

When Speakman calls for, among other things, guides that never go out of date, standardized rules for the use of materials and photocopying procedures, research areas located away from the reference desk, access to record storage areas, and adequate parking, she demonstrates that her last argument, the need for better educated researchers, is her most telling.

> STEVEN P. GIETSCHIER South Carolina Department of Archives and History

TO THE EDITOR:

I began reading Mary N. Speakman's article in the spring 1984 issue of *American Archivist* with some eagerness—I enjoy reference work and hoped to gain some helpful insight. Nevertheless, when I finished reading, I felt a strong measure of disappointment and some disgust. Not only did I fail to gain insight, I discovered in the article unjustified criticisms and remarkable ignorance regarding the archival profession.

Speakman certainly succeeds in describing some of the major problems at archival repositories in America-lack of adequate facilities, personnel shortages, insufficient finding aids, slowness to adopt modern technologies-but does this tell us anything new? I think it is wonderful that the Mormon Church's library in Salt Lake City has 500 microfilm readers, but how does that help the impoverished county archivist who is lucky to have one or two ancient models? Most of us are quite aware that resources and inclinations to adequately support archival programs are not consistent throughout this country. Most of us work hard to scrape by on whatever we canusually on miserable salaries.

Most of Speakman's other complaints do little more than show her ignorance of archival realities. When I consider all the stolen or damaged documents and the disarray of arrangements often left behind by researchers, I can feel little sympathy with her whinings about complex entrance procedures and the distractions of having to work in the vicinity of a reference desk. Nor can I feel chastened when Speakman writes that "... depending on a runner [to pull records from offsite storage] is a totally indefensible procedure." It is entirely defensible when the alternative is not to accept valuable accessions for lack of space. Furthermore, I find hard to believe her accusation that she has rarely found materials ready for use after prior coordination with a repository's staff. In my experience, what often occurs is that researchers fail to show or turn up a day or two late—this after the archivist has gone to considerable trouble in finding the desired items.

Perhaps the most ludicrous of Speakman's criticisms was her intimation that archivists are obligated to conceal sources from patrons if those sources have been recently used by other researchers. If a patron asks my assistance regarding a subject area in which I have just assisted another, it only makes sense to use that prior experience to guide the second patron. That is my job. Yet Speakman would have me believe that such actions reveal me as "incompetent."

In short, I found the article misinformed, unjustifiably critical, and poorly written (I do not have the time to elaborate on the amateurishness of the style). I liked the idea of an article from the user's standpoint—I only wish the result had borne out my expectations.

> THOMAS D. NORRIS Western Historical Manuscript Collection-Columbia

AUTHOR'S RESPONSE:

I am sorry my comments were offensive. I did not intend them to be.

It is true that I am not an archivist and that I may not write as well as I should to take up space in the *American Archivist*. However neither am I familiar with the mechanical operation of my typewriter, computer or automobile but I can recognize when each is not performing at its highest efficiency level.

I have worked in research facilities for thirty years. I have followed all the rules. I have not complained about the service or the equipment. I have not disrupted the archives routine with unreasonable requests or upset the personnel with criticism. But when I am asked to speak to the question of what I have observed in some of the archives, museums and libraries in which I have worked I will speak frankly and honestly.

Many archivists are seeking better methods, better facilities and better control and wish to know what the researchers think. As a "user" I am part of the archival life cycle. This is why I was asked to participate in this forum and my presentation was structured to meet this purpose.

MARY N. SPEAKMAN

TO THE EDITOR:

We appreciated Jane Nylander's review of our *Guide to the Manuscript Collections* in the Spring '84 issue of the *American Archivist*. But PLEASE, PLEASE correct the price quoted. We are not charging \$150! The price is \$39 plus \$1.95 tax and \$1.50 for postage and handling.

> CLARE M. SHERIDAN Merrimack Valley Textile Museum